

Extraordinary Care Is Always Close by

When Dr. J. Arthur Dosher, in tandem with a few like-minded, committed individuals, advocated for the opening of a hospital in Brunswick County in the 1920's, he saw the need for accessible, high quality healthcare in our local community. This brilliant physician endured a long and often arduous campaign to establish a hospital in Southport, because he wanted to make the lives of the people here better. Good health is the foundation for quality of life. Dr. Dosher knew this and made it his mission to serve, help, and heal his patients. Dosher employees, leadership, trustees, and community stakeholders have spent over 90 years building upon this commitment. With a culture of caring deeply rooted into the way we work, we take great pride in combining purpose driven healthcare with programs, technology, equipment, and the highest quality standards and safety measures to deliver extraordinary care, that's always close by.

2022: The Year in Review

People

- Welcomes Chief Financial Officer Susan Daniels, MBA.
- Appoints Jill Stenson, MSN, RN, CENP, Patient Care Director for the Dosher Patient Care Unit.
- Deborah Kuban, MMCi, BSN, CNOR joins Dosher as the Director of Surgical Services.
- Laura Strickland, DO, Board Certified Family Medicine Physician, joins Dosher Medical Oak Island.



Jill Stenson, MSN,
BSN, CNOR



Deborah Kuban,
MMCI, BSN, CNOR



Laura Strickland, DO

Service Line Highlights

- Dosher expands orthopedic surgical robotics program to include total hip replacements.
- Dosher is featured in a national case profile for Mako SmartRobotics™ for the hospital's use of insightful data analytics to track, trend, and benchmark surgical outcomes and best practices.
- Dosher relocates Cardiac Rehab and satellite Physical Therapy services to the main hospital campus.
- Enables access to on-demand care at the Dosher Wellness Center by enacting walk-in services for minor illnesses or injuries.

Awards and Designations

- Received the Press Ganey 2021 Guardian of Excellence Award for patient experience in both the Emergency Department and Dosher Medical Practices.
- Established the DAISY award program to recognize extraordinary nurses and recognized Carol Babson, LPN as the first recipient.
- The Dosher Wound Care Center was recognized as a Center of Distinction for patient satisfaction and wound healing rates for the sixth year in a row.
- Received the Silver Workplace Partnership Award from Honor Bridge, Dosher's organ donation procurement partner, for promotion and assistance in registrations for organ, eye, and tissue donations.



Lynda Stanley, Dosher President and CEO, alongside Dosher's surgical robot "Arthur," discusses the positive outcomes associated with robotic arm assisted surgery.



Carol Babson, LPN, pictured with the Dosher Medical Howe Street clinic staff, is Dosher's inaugural DAISY Award recipient.



The nationally recognized Dosher Wound Care Center

The Doshier 2022 Doshier Foundation Report

“Your gifts at work”

During 2022, \$660,890 was received by the Foundation from donations, grants, endowments, and fundraising events. These funds were used to purchase equipment, services and support programs at Doshier Memorial Hospital.

Foundation Purchases Benefitting Doshier Hospital Include:

- Emergency Room Cardiac Monitor—\$25,000
- Two Cardiac Rehab Bicycles—\$6,000
- Replacement of 45-year-old Hospital Roof Shingles—\$350,000
- Nine Hospital Crash Carts—\$30,000
- Resuscitation Quality Improvement Training for Staff—\$30,000
- Employee Assistance Program—\$5,000
- Brunswick Community College Healthcare Scholarships—\$3,000



The Doshier Foundation was the recipient of a \$25,000 grant from the Orton Foundation in 2022 that will be used to purchase a cardiac patient monitor for the Emergency Department.

Pictured L-R: Dillon Epps, The Orton Foundation; Lynda Stanley, CEO/President, Doshier Memorial Hospital; Antonette (Toni) McAndrews, Foundation Development, Doshier Memorial Hospital Foundation; Dr. Joe Pat Hatem, MD, Chair of the Department of Medicine and Emergency Department Director, Doshier Memorial Hospital; Barbara Boland, Chairman of the Board, Doshier Memorial Hospital Foundation

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2022: The Year in Review

Community

- Doshier hosted a community Health Fair in March which provided education, awareness, and access to services, such as diabetes A1C screenings, walk-in self-requested mammograms, COVID boosters, and blood pressure checks for local residents.
- Doshier welcomed over 300 guests to a Community Cook-out and birthday party in June. The event included a formal dedication of an academic scholarship named for Edgar Haywood III, who was the CEO of Doshier from 1992-2012.
- The #GiveHealthy drive through food collection drive in July collected over 200 pounds of donations which were distributed to local food pantries in Brunswick County.
- Operation School Supplies donation drive in August accepted over 800 donated items for the benefit of children served by Communities In Schools of Brunswick County.
- Operation Medicine Cabinet, Doshier’s semi-annual drug take back event, collected more than 15,000 expired or unwanted narcotic pills and nearly 2,300 mil of narcotic liquids from over 880 households in October.
- In November, community members were invited to “Meet Mako,” Doshier’s surgical robot, to get an “up close” look at this cutting-edge medical technology, and to hear from the orthopedic surgeons who are utilizing the Mako Robot to perform joint replacements.
- Doshier held a, “Name the Robot” contest resulting in the selection of the name “Arthur,” the name of the hospital’s founder.



Doshier Trustee Randy Jones, pictured with Doshier CEO Lynda Stanley, lights the candles on the hospital’s birthday cake at the Community Cookout in June.



Guests at the June Community Cookout enjoy lunch, entertainment, and the company of friends.



Trisha Howarth, Secretary of the Doshier Foundation Board of Directors, and Toni McAndrews, Foundation Development Specialist at the Community Health Fair.



Doshier Volunteer Marcia Beroset and Orthopedic Nurse Navigator Chelsea Beard, RN, BSN, provide information on Doshier’s orthopedics program at the Community Health Fair.

Volunteers

- The Doshier Volunteers returned to the hospital in full numbers in 2022, and the Doshier Flea Market has resumed its pre-pandemic schedule.
- The Volunteers purchased a bariatric wheelchair and a stretcher for Surgical Services, and a recumbent exercise bike for Physical Therapy, as well as “Sara Flex,” a piece of equipment to help transfer patients. They also approved the purchases of hardware and software to support technology upgrades in the Doshier Lab.
- The Scholarship Committee selected three local students to each receive a \$4,000 health care education grant.
- Twenty-seven new volunteers signed on with the hospital and Flea Market in 2022.
- The membership re-elected Volunteer Officers for the 2022–2023 business year: Jeri Robinson-President, Ann Hollingsworth-Vice President, Donna Jenny-Secretary, Lorena Curry-Treasurer, and Verda Darrell-Chaplain.
- The Awards Luncheon to celebrate Volunteers who served in 2019-21 was held in September.
- The Volunteers hosted the much anticipated annual Doshier Employee Christmas Tea in December.



The Doshier Volunteers at their 2022 Awards Luncheon



Doshier staff members enjoy the annual holiday tea hosted by the Doshier Volunteers.



The Brunswick Wellness Coalition

- Successfully gathered the Doshier Memorial Hospital, Novant Brunswick Medical Center and Brunswick County Health Services to conduct a joint community health needs assessment to collectively address health issues in Brunswick County
- 200 people were screened through 10 care fairs
- 272 individuals participated in the BWC Annual Spring Into Health 5k/1m
- 248 attendees from the five Coastal Active Living Centers (senior centers) participated in the Quarterly Medication and Wellness Series
- Hosted two give healthy food drives averaging 65% healthy foods collected
- Served 277 youth through evidence-based nutrition and physical activity programs



The hospital, with support of the Brunswick Wellness Coalition, unveil their employee walking trail.

Message from the Board

2022: Right Team, Right Place, Right Time

The last few years have been a tumultuous time for healthcare. The pandemic placed unprecedented pressures on over taxed hospital systems, leaving many with severe staffing shortages or critical financial concerns. Becker’s Hospital Review reported that reasons such as inflation, decreases in revenues, and lack of staffing were driving forces behind the 19 US hospitals that either closed or filed for bankruptcy in 2022. Not only does our community need a hospital, but it deserves the very best. Healthcare is a team-based endeavor. It requires talented physicians, nurses, and therapists, detail-oriented support teams, cutting edge technology, and financial vigilance, unified through a culture of compassion, quality, and safety which must be embedded into the mission and core values of the organization. Any hospital of any size, in any geographical location would be fortunate to have the people at Doshier. A caring and highly accomplished frontline staff complemented by one of the greatest leadership teams that Doshier has ever had in place makes for a winning lineup.

When Doshier CEO Lynda Stanley was first appointed in early 2020 as the Interim President of the hospital, she proclaimed it her mission to ensure that Doshier would provide high quality patient care, maintain financial viability, and be a great place to work for its employees. Ms. Stanley has made a remarkable imprint in all areas of her directive, with the support of three executive leaders, Chief Nursing Officer Catherine Mohr, Chief Medical Officer Dr. Tom Holland, and Chief Financial Officer Susan Daniels, who impart excellence in their respective areas of expertise. The work of Doshier’s senior leadership will never be “done,” but we have great confidence that this team will continue to enact strategic direction that will enable our hospital to provide our community with extraordinary care well into the future.

Wishing you a happy and healthy new year, Robert Howard, Chairman, Doshier Board of Trustees



*Robert Howard,
Chairman*

CEO Message

2022: A Year Worth Celebrating

As the COVID pandemic has evolved, so has our response to managing safety, in accordance to public health guidelines. 2022, enabled us to commence a slow and cautious, yet very welcome, return to face to face gatherings, opportunities for connection which we have greatly missed. This year marked the in-person return of the Doshier Foundation's Heart to Heart educational event and the Gala. We provided complimentary health screenings to local residents at a community health fair in March, and celebrated Doshier's 92nd anniversary with 300 friends of the hospital on a glorious June afternoon. In November, we held a unique reception which allowed guests to meet "Arthur," our orthopedic surgical robot, whose name was selected through a community vote, and the chance to have an open Q&A with the surgeons who pioneered robotic surgery at Doshier. These activities and events are relevant companions to our commitment to safe, high quality patient care, and enable us to advocate prevention and healthy lifestyle choices within our community.



Lynda Stanley,
FACHE,
President, CEO

Also worth celebrating is another year of Doshier remaining in a strong financial position, which has allowed us to invest in growth and expansion to meet the needs of our community. We are about to enter years 1 – 3 of our 7-year Master Facility Plan, which will include renovations of several medical offices, our Emergency Department, lab, pharmacy, and Central Sterile. These continual improvements in space, technology, and equipment coupled with an experienced and dedicated staff ensure that you are receiving high quality, compassionate care in a state-of-the-art setting.

We are your hospital, and we are always here for you. We are grateful for the trust you have in us to provide your care when you are sick, and we appreciate being a community partner that supports you in good health. We look forward to staying in touch in 2023, with even more programs and events and causes for celebration.

Thank you, and here's to a happy and healthy new year!

Lynda Stanley, President and CEO

2022 BOARD OF TRUSTEES



Robert Howard,
Chairman



Debbie Wood,
Vice Chair



Linda Pukenas,
Secretary



Jwantana Frink,
Trustee



Randy Jones,
Trustee



Dr. Terry Pieper,
Trustee



Karen Taylor,
Trustee

DOSHER SENIOR TEAM



Lynda Stanley,
FACHE,
President, CEO



Thomas Holland,
MD,
Chief Medical
Officer



Catherine Mohr,
RN, DNP, NEA-BC,
Chief Nursing
Officer



Susan K.
Daniels, MBA,
Chief Financial
Officer

Doshier Memorial Hospital Fiscal Year 2021-2022 Financials

	FY 2022	FY 2021
Revenues	\$159,783,035	\$146,467,702
Total Net Revenue	58,444,714	49,815,971
Total Operating Expenses	54,648,747	49,375,445
Operating Net Gain/Loss	3,795,967	440,526
Total Net Gain/Loss	8,142,072	12,120,157



Doshier Memorial Hospital

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