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For immediate release

Dosher Receives 2019 Press Ganey Guardian of Excellence Award® for Achieving and Sustaining Excellence in Patient Experience

Dosher Medical Clinics have been named a 2019 Guardian of Excellence Award® winner by Press Ganey. The Guardian of Excellence Award recognizes top-performing health care organizations that have achieved the 95th percentile or above of performance in Patient Experience.

The Press Ganey Guardian of Excellence Award is a nationally-recognized symbol of achievement in health care. Presented annually, the award honors clients who consistently sustained performance in the top 5% for each reporting period during the course of one year.

"Congratulations to Dosher for receiving the Guardian of Excellence Award," said Patrick T. Ryan, Executive Chairman of Press Ganey. "This honor reflects their unwavering commitment to improving the safety, quality, and experience of care."

Dosher's commitment to patient experience is supported through a number of dedicated individuals within each of our medical clinics who have made it their mission to deliver a great experience to patients through every phase of interaction with the provider's office and to seek ways to create continual improvement.

According to Dosher President and CEO Tom Siemers, the award represents an important recognition from the industry's leader in measuring, understanding, and improving the delivery of care. "This award is reflective of a team that fully supports a culture of quality, safety, and overall excellence," says Siemers. "This distinction, along with our 5 star patient experience rating for inpatient care, tell the story of how every member of our staff shows up for our patients."

About Dosher Medical Clinics

Dosher operates five primary care clinics as well as a medical clinic on Baldhead Island open seasonally, an Urgent Care, and a women's health clinic, across Southeastern Brunswick County.

About Press Ganey

Press Ganey pioneered the health care performance improvement movement more than 30 years ago. Today, Press Ganey offers an integrated suite of solutions that enables enterprise transformation across the patient journey. Delivered through a cutting-edge digital platform built on a foundation of data security, Press Ganey solutions address safety, clinical excellence, patient experience, and workforce engagement. The company works with more than 41,000 health care facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality, and experience of care.



Dr. Leigh Vaughan, Dosher Physician Advisory Board Chair and Family Medical Practitioner at the Dosher Wellness Center, Kate Inman, Dosher's Practice Network Administrator, and Robert Howard, Chairman of the Dosher Board of Trustees, with the Guardian of Excellence Award.

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