

Contact: Ilene Evans (910) 457-3900

August 1, 2022 For immediate release

Dosher Patient Accounts/Business Office to relocate to Smithville Crossing

SOUTHPORT – In order to accommodate building renovations at the hospital, the Dosher Patient Accounts/Business Office, is relocating to 1513-6 N. Howe Street in the Smithville Crossing Shopping Center, at the intersection of N. Howe St. and Robert Ruark Drive SE. This change will go into effect the first week of August as follows:

- Patient Accounts will be open Monday August 1st and Tuesday August 2nd on the main hospital campus.
- Patient Accounts will be CLOSED to the public on Wednesday August 3rd for the physical relocation of offices.
- Patient Accounts at Smithville Crossing is anticipated to reopen to the public on Thursday August 4th at 12:00 pm.

The hours for the Business Office, which are 8:00 - 4:30, will remain the same in the new location.

For questions about a bill, patients may call 910-457-3800 and press option "3" or go to gopatientco.com and click on "Contact us." <u>Patients may also pay a bill at our Patient</u> <u>Services Center (Patient Registration) at the hospital.</u>

For additional questions about the relocation of the billing office, you may call Linda Conner, Patient Accounts Manager, at 910-457-3811.