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**For release: June 15, 2016**

## **Dosher names new director for patient care**

SOUTHPORT—JoAnn Turzer-Commesso, RN, has been promoted to director, Patient Care, a new position, at Doshier Memorial Hospital. Turzer-Commesso has served as director of the Emergency Department for the past 10 years and interim director of the Patient Care Unit for the past month. In this new role, she oversees both departments. She reports to Doshier Vice President and Chief Nursing Officer Carol Northup, RN.

Under Turzer-Commesso's leadership, the Emergency Department has achieved patient satisfaction scores at the 90<sup>th</sup> percentile or higher compared to all other emergency departments nationally, for 17 of the past 20 months. The department also reached the highest patient satisfaction score possible—99<sup>th</sup> percentile—six times in that period.

Turzer-Commesso has worked for Doshier for 11 years and in healthcare for 38 years. During her career, she has held leadership positions in hospital emergency departments and intensive care units, and worked as a nurse practitioner, educator and assistant professor in nursing education.

She is a member of the Emergency Nurses Association, serving as secretary of the Coastal Carolinas chapter, and is a member of the Oak Island Women's Golf Association.

Turzer-Commesso earned a Master's Degree in Nursing and Bachelor of Science Degree in Nursing from Stony Brook University, Stony Brook, N.Y., and a nursing diploma from Central Islip School of Nursing, Central Islip, N.Y.

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(Editor's note: Please see photo on page 2.)



**JoAnn Turzer-Commesso, RN**